## IN THE UNITED STATES COURT OF APPEALS

FOR THE ELEVENTH CIRCUIT	FILED
	U.S. COURT OF APPEALS
	ELEVENTH CIRCUIT
No. 09-12386	JULY 7, 2010
	JOHN LEY
	CLERK
D. C. Docket No. 07-00354-CV-JHI	H-S
TONI ECHOLS,	
	Plaintiff-Appellant,
versus	
BELLSOUTH TELECOMMUNICATIONS, INC.,	
	Defendant-Appellee.
Appeal from the United States District	
for the Northern District of Alaban	18
(July 7, 2010)	
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Before EDMONDSON, CARNES and ANDERSON, Circ	uit Judges.
PER CURIAM:	

Plaintiff Toni Echols appeals the district court's grant of summary judgment in favor of Defendant BellSouth Telecommunications on her claims challenging the

denial of benefits under the BellSouth Short Term Disability Plan and alleging that her termination interfered with her rights in violation of ERISA § 510, 29 U.S.C. § 1140. After oral argument and careful consideration, we conclude that the judgment of the district court is due to be affirmed.

## I. DENIAL OF SHORT TERM BENEFITS

We review a district court's grant of summary judgment <u>de novo</u>, applying the same standards that bound the district court. <u>Callahan v. Point Clear Holdings</u>, <u>Inc.</u>, 579 F.3d 1207, 1212 (11th Cir. 2009). When an administrator exercises discretion under the terms of an ERISA-governed plan, the administrator's decision is reviewed under the arbitrary and capricious standard, with any possible conflict of interest weighed as a factor in determining whether an abuse of discretion occurred. <u>See Doyle v. Liberty Life Assurance Co. of Boston</u>, 542 F.3d 1352, 1360 (11th Cir. 2008).

Although we have some doubt as to whether the district court correctly concluded that Broadspire's decision was <u>de novo</u> wrong, BellSouth has not challenged that determination. Thus, we proceed on the assumption that the decision was wrong. Nevertheless, our careful consideration of the evidence in this case leads us readily to the conclusion that Broadspire's decision was eminently reasonable and not an abuse of discretion. Echols' doctor, Dr. Denson,

recommended part-time work for two weeks. Two other doctors, with access to the medical records which plaintiff deemed relevant and provided, independently reviewed those records and concluded otherwise. The primary reason put forth by Echols for Dr. Denson's recommendation of part-time work for two weeks was the doctor's concern about over-exertion. However, there is extremely sparse evidence that Dr. Denson actually entertained such concern.

Although we believe that there is no conflict of interest in this case,<sup>1</sup> we need

BellSouth's disability plan is not a trust or otherwise self-funded. Rather, any benefits are paid directly out of BellSouth's operating expenses. It is therefore, not in BellSouth's financial interest to approve disability benefits claims.

<u>Id.</u> at 1135 n.4 (emphasis omitted). Thus, the <u>Williams</u> decision made no holding whatsoever with respect to the significance of any trust that may have provided funding for the plan.

Although we need not so hold in this case, and we assume <u>arguendo</u> to the contrary for purposes of this opinion, we believe that there is probably no conflict of interest at all in this case. Our belief is based upon two factors: first, the delegation of absolute discretion and authority with respect to the claims determination process to Broadspire, and second, the trust that provides the funding for the plan benefits. Although we need not so decide, the use of the

Although we need not definitively decide the conflict of interest issue, we do note that plaintiff's assertion that Williams v. BellSouth Telecommunications, Inc., 373 F.3d 1132 (11th Cir. 2004), controls this issue is frivolous. The conclusion in Williams that a conflict of interest existed was based on language in the contract between BellSouth and its claims administrator by virtue of which BellSouth "retained the ability to control all aspects of claims dispositions." Id. at 1136 n.5. That language has been eliminated, and the current contract between BellSouth and its current claims administrator, Broadspire, delegates to Broadspire sole and complete responsibility for claims determinations and expressly precludes any instructions or direction from BellSouth in connection with Broadspire's approval or denial of claims. Plaintiff also asserts that the Williams decision is binding precedent with respect to the trust through which the BellSouth plan is funded; plaintiff asserts that Williams is binding precedent for the proposition that the trust does not insulate BellSouth from a conflict of interest with respect to the plan. That assertion also is frivolous. The facts upon which the Williams decision were based expressly assume the following:

not make an actual holding in that regard. Even assuming arguendo a conflict of interest, there is no evidence at all that any conflict of interest influenced Broadspire's decision to deny the minimal benefits at issue in this case. To the contrary, all of the evidence points to a careful decision on the basis of the merits of the medical evidence provided.<sup>2</sup> In Metropolitan Life Insurance Co. v. Glenn, U.S. , 128 S. Ct. 2343, 2351 (2008), the Supreme Court noted that in reviewing an administrator's decision, the weight accorded to a conflict of interest will be informed by its "inherent or case-specific importance." In this case, given the eminent reasonableness of the decision, the lack of evidence that any assumed conflict influenced the claims decision indicates that any assumed conflict should be given little weight in judging whether the decision was an abuse of discretion. Thus, considering all of the relevant factors, including the assumed conflict of interest, we cannot conclude that the decision at issue was other than a reasonable decision based upon the merits of the medical evidence. We cannot conclude that the decision was arbitrary and capricious.

trust likely further insulates BellSouth from any conflict of interest pursuant to the authority of <u>Gilley v. Monsanto Co.</u>, 490 F.3d 848 (11th Cir. 2007); <u>Turner v. Delta Family-Care Disability and Survivorship Plan</u>, 291 F.3d 1270 (11th Cir. 2002); and <u>Buckley v. Metropolitan Life</u>, 115 F.3d 936 (11th Cir. 1997).

Echols' conclusory assertion of a history of biased decision-making is wholly without merit. Echols has produced no evidence to support this assertion.

## II. SECTION 510 INTERFERENCE CLAIM

The district court did not err in granting summary judgment to BellSouth on Echols' interference claim. At the outset, we note that the district court properly construed Echols' claim as alleging that her termination deprived her of and forced her to forfeit future benefits. In order to prevail on an ERISA interference claim, the plaintiff must introduce, inter alia, evidence suggesting that interference with her ERISA rights was a motivating factor in her termination. Clark v. Coats & Clark, Inc., 990 F.2d 1217, 1223-24 (11th Cir. 1993). Echols has failed to introduce such evidence indicating that BellSouth terminated her with the intent to deprive her of future benefits under ERISA. Instead, the evidence indicates that she was terminated for excessive absenteeism that occurred over a period of time. Moreover, the district court did not abuse its discretion in denying Echols' motion to amend her complaint to assert the claim that BellSouth terminated her in retaliation for working half-days for two weeks. Accordingly, the grant of summary judgment in favor of BellSouth was proper.

For the foregoing reasons, the judgment of the district court is AFFIRMED.